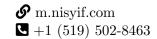
# Murtadha Nisyif

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# Summary

Motivated and community-oriented individual with diverse experience in customer service, delivery logistics, and humanitarian work. Committed to maintaining store standards, assisting customers, and supporting team efforts to ensure an outstanding customer experience. Seeking Natural Foods Clerk Part time position at Real Canadian Superstore to contribute to a vibrant retail team that values care, ownership and excellence

### Work Experience

Courier / Driver

July 2019 - Present

Waterloo Region, Ontario

UberX / Uber Eats

- Provided consistent and friendly ride and food delivery service across the region
- Maintained a high customer rating through excellent communication and navigation skills
- Demonstrated flexibility, working evenings, weekends and peak hours

Courier May 2019 – Dec 2019

Apple Express Courier

- Delivered time-sensitive and on-call packages with percision and efficiency under tight deadlines
- Provided courteous front-line service to clients while handling critical packages
- Reguraly lifed and transported items weighting upto 35lbs across residential and commercial sites
- Maintained accurate delivery logs adhered to safety and handling protocols
- Recognized for reliability and quick response during high-volume periods

Waiter / Busser Aug 2017 - Aug 2018

Arabesque Family Restaurant

Kitchener, Ontario

Mississuaga, Ontario

- Supported front-of-house operations in a high-paced Middle Eastern restaurant
- Frequently lifted and carried heavy trays, supplies and stock items often up to 50lbs
- Worked collaboratively with team members to ensure guest satisfaction and cleanliness
- Honed attention to detail and learned to multitask under pressure

# Volunteer Experience

#### **Elderly Support Volunteer**

Trinity Village Care Center

Kitchener, Ontario

- Engaged elderly residents with dementia through art therapy and personalized communication
- Fostered emotional connections and a positive environment for vulnerable seniors
- Demonstrated compassion, patience and attentiveness

#### **Humanitarian Aid Adminstrator**

Caritas Internationalis

Beirut, Lebanon

- Engaged elderly residents with dementia through art therapy and personalized communication
- Fostered emotional connections and a positive environment for vulnerable seniors
- Demonstrated compassion, patience and attentiveness

### Skills

Languages: C/C++, Python, Rust, Java, SQL, Bash, JavaScript, HTML, CSS, CMake

Frameworks: PyTorch, TensorFlow, Node.js, React, Express.js, ROS

Cloud and DevOps: AWS, Docker, Kubernetes, Terraform, Jenkins, PostgreSQL, MongoDB, SQLite

Tools and Protocols: Git, Postman, Flask, Swagger, Jira, CMake, HTTP, TCP

### Education

University of Guelph  $\mid B.Comp.$  - Computer Science University of Guelph  $\mid B.Eng.$  - Computer Engineering