

Summary

Motivated and community-oriented individual with hands-on experience in customer service, delivery, and hospitality. Committed to maintaining high standards, supporting team efforts, and providing friendly and efficient service. Seeking part-time or full-time retail opportunities where reliability, physical stamina, and a positive attitude are valued.

Work Experience

Courier / Driver

July 2019 – Present

UberX / Uber Eats – Waterloo Region, Ontario

- Delivered food and packages efficiently with excellent customer satisfaction ratings.
- Maintained punctuality, working evenings, weekends, and peak hours.
- Navigated high-traffic areas while maintaining professionalism and safety.

Courier

May 2019 – Dec 2019

Apple Express Courier – Mississauga, Ontario

- Delivered time-sensitive packages with precision and efficiency.
- Lifted and handled items up to 35lbs, adhering to safety protocols.
- Maintained accurate logs and provided friendly service to clients.

Waiter / Busser

Aug 2017 – Aug 2018

Arabesque Family Restaurant – Kitchener, Ontario

- Served guests in a high-paced environment with a focus on cleanliness and service.
- Lifted trays and restocked supplies frequently (up to 50lbs).
- Worked collaboratively with kitchen and front-of-house staff.

Volunteer Experience

Elderly Support Volunteer

2022

Trinity Village Care Center – Kitchener, Ontario

- Supported seniors with dementia using art therapy and active listening.
- Maintained compassionate, respectful interactions in all situations.

Humanitarian Aid Administrator

2020 – 2021

Caritas Internationalis – Beirut, Lebanon

- Helped distribute aid to families affected by regional crises.
- Organized inventory and communicated clearly across diverse teams.

Core Skills

- Customer Service & Communication
- Reliability & Punctuality
- Physical Stamina (up to 50lbs lifting)
- Fast Learner & Adaptable
- Cleanliness & Safety Awareness

Education

University of Guelph

Guelph, Ontario

Bachelor of Engineering – Computer Engineering